



Chalet Framboise · Chalet Hector - Morzine, France. Booking Request Form

Full Name (Party Leader)	<input type="text"/>
Email	<input type="text"/>
Address	<input type="text"/> <input type="text"/> <input type="text"/>
Country	<input type="text"/>
Contact Telephone No.	<input type="text"/>
Which Chalet	<input type="checkbox"/> Chalet Framboise <input type="checkbox"/> Chalet Hector <input type="checkbox"/> Apartment Elodie
Date you wish to stay	<input type="text"/> DD/MM/YYYY
No. of Adults	<input type="text"/>
No. of Children	<input type="text"/>
No. of Nights	<input type="text"/>
Arrival Mode: e.g Car	<input type="text"/>
Flight No.	<input type="text"/>
Arrival Time in Resort	<input type="text"/>
Deposit Included £	<input type="text"/> (25% of rental)
Full Rental Amount £	<input type="text"/> (+£300 security deposit)
Payment Method	<input type="checkbox"/> Cheque - payable to Chillout Mountain <input type="checkbox"/> Bank Transfer - we'll contact you with the details

Flexi-Extras

if you choose YES for any flexi-extra we will contact you to discuss

Shop & Drop

- Welcome shop Yes No
- Late arrival supper Yes No
- Tailored shop Yes No

Food Glorious Food

- Oven ready supper Yes No
- Catered chef Yes No
- Tailored Catered Services Yes No

Snow Buddy

Yes No

Ski Pass

Yes No

In-resort Trasfer

Yes No

Enquiries, Comments
and/or Special Requests

How did you hear about us?

Newsletter, Special Offers

Yes No

Send completed form together with any payment to:

Chillout Mountain at Oakfield, Stapeley, Nantwich, Cheshire CW5 7JS



Chalet Framboise · Chalet Hector - Morzine, France.

Terms & Conditions

1. This chalet, ("the Property") is offered for holiday rental subject to confirmation by Chillout Mountain ("we") to the Client.

Booking and Cancellation

2. a) To reserve the Property the Client either uses the on-line booking facility for immediate confirmation of availability and on-line deposit payment. Verbal bookings will be held for 5 days, you should then complete a booking form and send it with payment of the initial non refundable deposit (25% of the total rent due).
b) Following successful processing of the deposit payment, Chillout Mountain will send by post a confirmation invoice and statement. This is the formal acceptance of the booking.

3. The balance of the rental amount is payable 8 weeks before the start of the rental period. Chillout Mountain will inform you of the date final payment is due on your confirmation invoice. If the balance payment is not successfully processed two weeks after the due date, we reserve the right to give notice in writing that the reservation is cancelled and the original deposit will not be refunded.

Reservations made within 8 weeks of the start of the rental period require full payment at the time of the booking.

4. A security deposit of £300 for every rental period is required in case of, for example, additional cleaning and/or damage to the property or its contents. However, the sum reserved by this clause shall not limit the Client's liability to Chillout Mountain. The security deposit needs to be sent with final payment and will be refunded at or after departure, once Chillout Mountain has checked the property and its contents.

5. Subject to clauses 2 and 3 above, in the event of a cancellation, refunds of amounts paid will be made only if Chillout Mountain is able to re-let the Property, and any expenses or losses incurred in so doing will be deducted from the refunded amount. The Client is strongly recommended to arrange a comprehensive travel insurance policy (including cancellation cover) and to have full cover for the party's personal belongings, public liability etc.

6. The rental period shall commence at 4pm on the first day and finish at 10am on the last day. Chillout Mountain shall not be obliged to offer the accommodation before the time stated and the client shall not be entitled to remain in the accommodation after the time stated.

7. The maximum number to reside in the Property must not exceed the number stated on our website unless we give written permission.

8. The client agrees to be a considerate tenant and to take good care of the Property and to leave it in clean and tidy condition ('as found') at the end of the rental period. Although a light final clean is included in our prices, we reserve the right to make retention from the security deposit to cover additional cleaning costs if the Client leaves the Property in an unacceptable condition. The Client also agrees not to act in a way which would cause disturbance to those residents in neighbouring properties.

9. The client shall report to Chillout Mountain without delay any defects in the Property or breakdown in the equipment, machinery, or appliances in the Property or garden, and arrangements for repair and/or replacement will be made as soon as possible.

10. Chillout Mountain shall not be liable to the Client:
- for any temporary defect or stoppage in the supply of public services to the Property, nor in respect of any equipment, machinery or appliance in the Property or garden.
- for any loss, damage, or injury which is the result of adverse weather conditions, riot, war, strikes or other matters beyond the control of Chillout Mountain.
- for any loss, damage, or inconvenience caused to or suffered by the Client if the Property shall be destroyed or substantially damaged before the start of the rental period and in such an event, Chillout Mountain shall, within seven days of notification to the Client, refund to the Client all sums previously paid in respect of the rental period.

11. Under no circumstances shall Chillout Mountain's liability to the Client exceed the amount paid to the Client for the rental period.

12. No pets are allowed in the property.

13. No smoking is allowed in the property. Smoking related fires invalidate the insurance for the property and the Client would assume responsibility for any damage.

This contract shall be governed by English law in every particular including formation and interpretation and shall be deemed to have been made in England. Any proceedings arising in connection with this contract may be brought in any court of competent jurisdiction in England.

Please visit www.chilloutmountain.com for further information

Chillout Mountain at Oakfield, Stapeley, Nantwich, Cheshire CW5 7JS